



ATTENTION CRITICAL WATER USER / HEALTH CARE PROVIDER:

A top priority of the City of Fairfield Public Utilities Department is the protection of public health. As such, we make every effort to provide a continuous supply of quality drinking water to all domestic, commercial, and industrial customers in our service area. Uninterrupted water service is especially important to health care facilities providing patient care and rehabilitation services, and residents with serious medical issues. In the event of planned and unexpected water service interruptions, the Public Utilities Department will attempt to notify such health care providers and residents as quickly as possible as conditions allow.

If someone in your facility or household has a medical condition that makes it critical to have water at all times, please complete the attached form and return it to the Public Utilities Department as soon as possible. You will be added to our critical water users list. Note: if you are not a health care facility but a private citizen/water customer, you will be required to provide written documentation from your medical provider in order to be placed on the list.

Please know that inclusion on this 'critical water user' list is not a guarantee of notification – as some water emergencies may occur without warning. Unplanned water service disruptions can be caused by main breaks, valve failures, loss of electrical power, etc. Because some water service interruptions are unplanned, it is imperative that critical water users are adequately prepared for such emergencies. Please ensure that you keep a supply of water on hand to meet your facility needs in the event that water supplied by Fairfield is temporarily unavailable. For planning purposes, we recommend a 48-72 hour supply of water.

If you have any questions or need additional information, please contact the City of Fairfield Public Utilities Department at 513-858-7775.

CITY OF FAIRFIELD PUBLIC UTILITIES DEPARTMENT
5021 Groh Lane
Fairfield, OH 45014



**CITY OF FAIRFIELD, OHIO
PUBLIC UTILITIES DEPARTMENT
CRITICAL WATER USERS
CONTACT INFORMATION**

Please submit the following information to the Public Utilities Department as soon as possible.

Name of Facility:
Address of Facility:
Hours of Operation:
Emergency Contact Person:
Email Address:
Phone Number:
Cell Phone Number:
Do you have backup water systems / water supplies? If yes, please describe.
Signature of Owner or Responsible Official:

Completed form should be sent to:

Adam M. Sackenheim, Public Utilities Director
City of Fairfield
5021 Groh Lane
Fairfield, OH 45014
(513) 858-7775

Form may be sent by email to: public_utilities@fairfield-city.org

Form may be faxed to: (513) 829-3536

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